

**AMENDMENT**  
**Serial No. 09/557,822**  
**Amended Claim 1**

*Received  
MN 11/6/01*

Clean Version

1. (Once Amended) A computer based system for reducing errors in freight services and billing comprising:

- a) a server computer;
- b) a distributed network connected to the server computer;
- c) a user computer connected to the distributed network which can interact with the server computer; and
- d) a database on the server computer containing accessorial service information;
- e) programs or software for displaying at least one accessorial service and requiring the user to address said accessorial service offered and to accept or decline said accessorial service wherein said accessorial service comprises one or more of the following: arrival notification, construction site, inside delivery, liftgate service, residential delivery, residential pickup, and Saturday delivery.